



ONESHEET

AVEVA™ Teamwork – 2023 R2 what's new

AVEVA Teamwork enables industrial organizations to implement skills development, knowledge sharing, and collaboration management across their enterprise from the cloud. From providing training videos to keeping a digital logbook to answering a call for help, AVEVA Teamwork solves many of the challenges with traditional training and knowledge retention that industrial organizations experience today.

What's new

- AVEVA Teamwork
 - Call for Help renamed Issues
 - New filtering
 - Tag colleagues directly from Issues
 - Add assignee to Issues
 - New roles
 - CFR-compliant e-signatures in Forms
 - Deviations to Issues
 - Forms and Locations dashboard
 - iOS and Notification enhancements

AVEVA

What's new in AVEVA Teamwork

Call for Help renamed Issues

The feature within AVEVA Teamwork previously known as Call for Help is now Issues. All functions remain unchanged.

New filtering

We have enhanced Issues, User Management, and Training/Skills. Users will soon be able to quickly filter through Issues with new time-based shortcuts.

These shortcuts are designed to get a user fully up-to-date on any changes or new issues that might have occurred during their chosen time filter. This addition will allow users to minimize any distractions and focus on what has happened since their last shift.

Tag colleagues directly from Issues

You can now directly tag users from a new Issue. This improvement streamlines the user experience when creating a new Issue.

It lets you directly contact the person while creating the Issue, instead of going to the comments to tag them and get their attention. This change will increase user engagement on Issues and accelerate the problem-solving process.

Add assignee to Issues (Issues ownership)

The creator of an Issue will have the option to assign an owner to an Issue. This owner will receive a notification and will be visible on the Issue board tile and the Issue itself. This highly requested feature will give concerned users accountability and visibility on the issue.

New roles

AVEVA Teamwork now includes user manager, structure manager, and analytics manager roles to increase role granularity. This allows you to delegate some administrative responsibilities without granting full admin access to another user.

CFR-compliant e-signatures in Forms

You can now add e-signatures by using a simple drop-down menu within Forms. This allows people to sign forms virtually, with an added layer of security and confidence in the authenticity and legality of the signature. This added layer of protection guarantees the integrity of your e-signatures. This change will not affect your existing operations but, if you have the CFR Title 21 Part 11 add-on, you might want to add this improved e-signature to your forms that would benefit from it.

Deviations to Issues

Convert deviations to issues automatically within Forms. With a single click, you can create the Issue. It will automatically include any photos, videos, or provided comments. The Issue location will automatically populate as the place from where the form has been completed.

Forms and Locations dashboard

View your available Forms and Locations from one centralized location.

iOS and Notification enhancements

Notifications now contain summary information regarding the Issue. Cut through the clutter and only see what you want by focusing your notifications.

Learn more about AVEVA Teamwork, visit:
aveva.com/en/products/aveva-teamwork