

CASE  
**Eneco**

Easy cloud-based  
maintenance



# INTRODUCTION

SUPPLYING ENERGY ON DEMAND. AND PROVIDING THE BEST POSSIBLE SERVICE TO THE CUSTOMER. THESE ARE THE CHALLENGES ENECO FACES.

ENECO PRODUCES AND TRADES IN GREEN ENERGY. THEY OFFER A COMPLETE SOLUTION FOR THEIR CUSTOMERS AND PARTNERS. ENECO PROVIDES THEIR CUSTOMERS WITH SUSTAINABLE ENERGY. NOW AND IN THE FUTURE. ENECO STARTED WORKING WITH THE COMPUTERIZED MAINTENANCE MANAGEMENT SYSTEM (CMMS) BY ULTIMO IN 2011 FOR THEIR SITES ENECO BIO GOLDEN RAAND IN DELFZIJL, THE NETHERLANDS AND ENECO GASSPEICHER IN GRONAU-EPE, GERMANY. IT ALLOWS THEM TO PROVIDE THE BEST POSSIBLE SERVICE TO THEIR CUSTOMERS.

## OUR SOLUTIONS

### All maintenance in Ultimo

An intuitive system to support maintenance. And to create powerful links to other systems such as Exact and Microsoft Exchange. That is what Eneco needs. Johan Heethuis, maintenance engineer at Eneco, manages the maintenance processes. And uses Ultimo's Maintenance Management System to do so. The system is mostly used for preventive and corrective maintenance. "To avoid forgetting certain tasks we use the best designed preventive maintenance model. This means that the execution is timely and we do not face unnecessary costs or suffer damages," he explains.

### This is Ultimo's biggest advantage.

Some employees will of course use the system more than others. "The best thing about Ultimo is its ease of use. It is easy for everyone to understand and use the system. Even despite the varying frequency of use," Heethuis explains.

### A tip from Johan: "Keep it simple"

To prevent major administrative burdens, he gives the tip: "Keep it simple". "Setting up a system that is too extensive, with too many steps doesn't work for organisations. So stick to the standard and expand later. Ultimo MMS offers those options. That's why it is so great to work with."

### From On-Premise to SaaS.

Recently, Eneco made the switch from On-Premise to SaaS. Eneco works with an external server administrator. Which makes implementing changes in Ultimo relatively time-consuming. "A SaaS licence saves us a great deal of time and money. Now, when I want to implement something in Ultimo, I simply report it in the Ultimo Portal. This is working great."

Workflow maintenance combined with Ultimo has paid off. And brought about a significant improvement in quality. In the near future, Eneco will also start supporting their warehouse management with Ultimo. This allows Eneco to retain more control over their stocks and the purchase of resources. Which means maximum control over both stored products and applied processes.





# See vital signs. Take vital action.

Ultimo is the #1 EAM Cloud platform that provides its customers with control over their assets and an unmatched and proven Return On Investment. Its benefits include increased uptime; management of costs and an extension in the lifespan of equipment; reliable control information; ease of adherence to laws and regulations and the assurance of a safe working environment. With Ultimo you see vital signs and you take vital actions.

**Live-link your assets and facilities**

**ULTIMO**

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