

The image shows two women in industrial settings. The woman on the left is wearing a yellow hard hat, safety glasses, and an orange high-visibility jacket over a dark blue shirt. She is smiling and looking at a tablet held by the woman on the right. The woman on the right is wearing a white hard hat, a light blue button-down shirt, and an orange high-visibility vest. They are standing in front of a large green industrial tank. The AVEVA logo is in the top left corner.

AVEVA

DATASHEET

AVEVA™ Connect

AVEVA Connect is your industrial cloud platform. Access the full AVEVA portfolio through a single interface for both cloud and on-premises applications. Subscribe and manage your solutions through the self-service portal. Manage your budget, and monitor your consumption through the [AVEVA™ Flex Subscription Program](#).

AVEVA Connect drives sustainable growth by helping you achieve digital transformation faster, reduce costs, and optimize at scale. Engineer smarter and operate better with our industrial cloud platform. Access SaaS capabilities through the platform to create an industrial hybrid architecture that offers the robustness of on-premises industrial applications. Connect your business to your ecosystem of partners and accelerate your time to value with our industrial expertise.

Benefits

Agile and resilient

AVEVA Connect – a secure way to access and adopt industrial SaaS – is quick to deploy and easy to access and manage across any global enterprise. Optimize your existing software investments with a flexible subscription program.

Extend existing systems

From edge to cloud and beyond, hybrid architecture delivers the flexibility of SaaS and the robust connectivity and user control of on-premises industrial applications.

Trusted data-driven insights

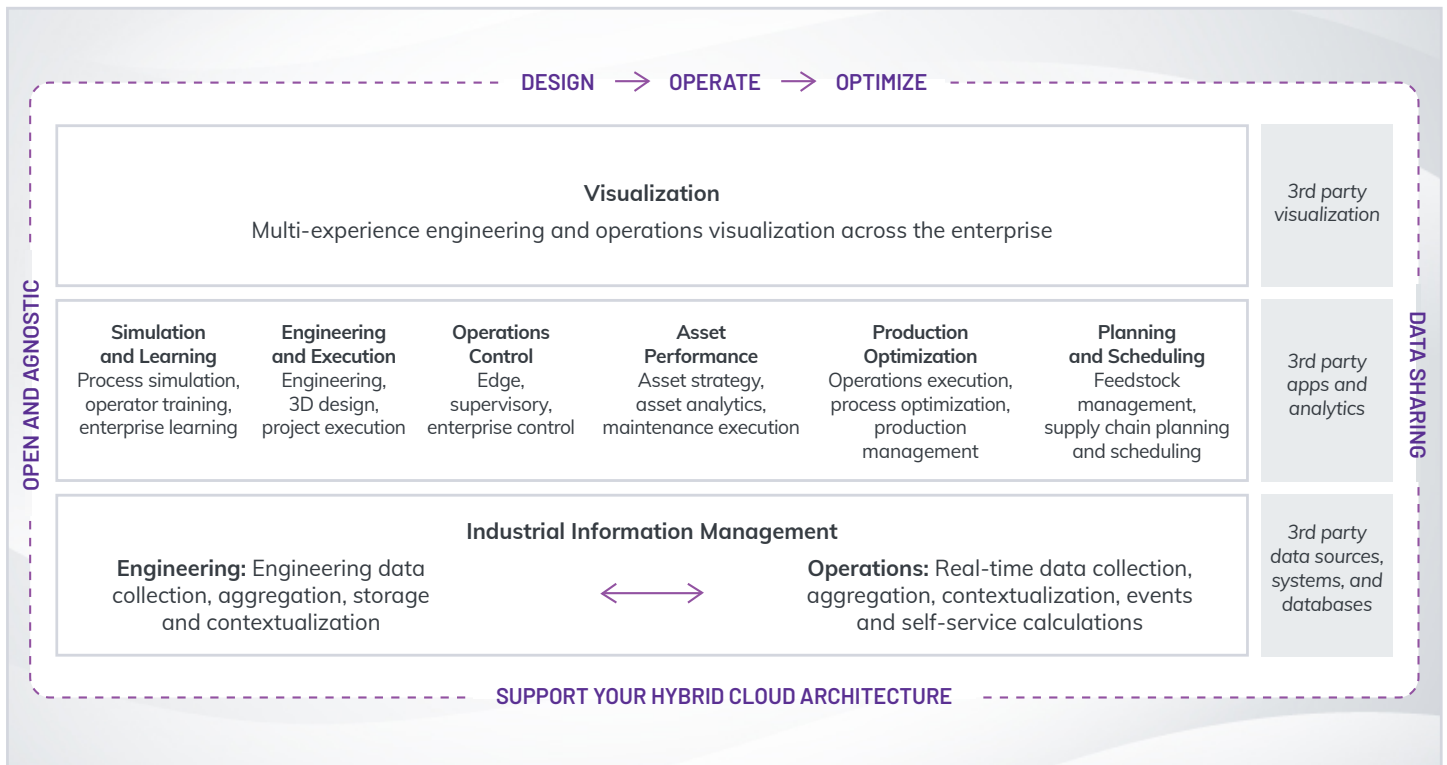
Lead your team to sustainable business growth by fusing industrial data and analytics, AI, and visualization capabilities for a real-time digital twin. Data-driven insights help you engineer smarter and operate better.

Connect your teams

Create customer value across your ecosystem of teams and partners with a secure industrial cloud platform that enhances your engineering and operations digital tools with open connectivity for extended networks and systems.

Delivering a complete digital thread, purpose-built for industry

Accelerate time to value with flexible, scalable, and trusted industrial hybrid SaaS solutions



Key features

Consume

- Access the full AVEVA portfolio through a single interface for both cloud and on-premises applications, giving you the flexibility to scale up as you grow
- Subscribe and manage your solutions through the self-service portal
- Manage your budget, and monitor your consumption through the **AVEVA™ Flex Subscription Program**
 - Flex Credits are the single currency for AVEVA's software
 - Purchase Flex Credits from AVEVA and consume them according to the rate plan of the software you use
 - Understand your credit agreements at a glance. View credit transactions for your account, monitor and forecast usage, and view the history of charges for your credit agreement
- Rapid deployment and provisioning: AVEVA Connect services are tested and developed for rapid deployment, including the infrastructure, application components, configuration, and support

Access

- AVEVA Connect provides centralized user management and permissions/access across the AVEVA solutions portfolio
- User management in AVEVA Connect is achieved through groups, roles, and folders. This can be done by your administrator, so you can update users quickly
- If your users use Microsoft™ Azure Active Directory, you can import credentials directly into AVEVA Connect with the SCIM import process

Integrate

- Configure and manage integrations between AVEVA services and third-party applications from cloud to edge

Analyze

- Intelligence reporting offers a central hub of information and insights about Flex Credit consumption, usage and adoption, and audit logs

Secure, available and resilient

- The AVEVA Connect service agreement guarantees >99% uptime. Notifications about the status of services, including potential disruption to AVEVA Connect, are provided on AVEVA's status dashboard <https://status.connect.aveva.com>
- The status dashboard provides system health and status updates
- Unplanned events, outages or incidents are posted to the status dashboard as they occur
- Users can subscribe to alerts from the status dashboard, which provide e-mail notifications to the subscribed user of both planned and unplanned events
- Planned outages are displayed as a banner notification on AVEVA Connect

Services and applications available through the AVEVA Connect industrial cloud platform

AVEVA Connect comprises core services (authorization, authentication, AVEVA Flex Credit management, and reporting) as well as shared services (such as AVEVA Edge Management, cloud storage, cloud platform hosting, licensing and entitlement), and makes use of standard practices for data storage, data backup and disaster recovery. AVEVA Connect functional services are governed by [Service Level Agreements](#).

Solutions available within AVEVA Connect

You can access AVEVA's full hybrid SaaS portfolio within the platform by visiting the services catalog. For a full list of the solutions available please see below.

- AVEVA™ Unified Engineering
- AVEVA™ Enterprise Resource Management
- AVEVA™ E3D Whitespace Optimizer
- AVEVA™ Contract Risk Management
- AVEVA™ Dynamic Simulation
- AVEVA™ Simulation
- AVEVA™ Unified Learning
- AVEVA™ Unified Supply Chain
- AVEVA™ Asset Information Management
- AVEVA™ Information Standards Manager
- AVEVA™ Data Hub
- AVEVA™ Point Cloud Manager
- AVEVA™ Operations Control
- AVEVA™ Integration Studio
- AVEVA™ Insight
- AVEVA™ Edge Management

AVEVA™ Customer FIRST

Technical support and cloud management is ensured for AVEVA Connect on a 24x7x365 basis from AVEVA Global Customer Support (GCS). Support services are provided by an English-speaking service desk.

- **AVEVA Global Customer Support** handles all customer communications, ticket management, and the initial triage of all incidents and service requests received from customers, including escalation of incidents and user management
- **AVEVA Customer FIRST** support services offer access to our highly specialized solution support team and technical support experts with expertise in AVEVA Connect services

For more information, see our [Service Description](#)