

OSIsoft Privacy Policy for Student Personally Identifiable Information in the OSIsoft Academic Hub

OSIsoft, LLC, its affiliates and service providers (“**OSIsoft**”) is committed to protecting the privacy of student information. All student personally identifiable information (“**PII**”) provided to OSIsoft to enable student use of OSIsoft’s online education service, the **OSIsoft Academic Hub**, will be used solely by OSIsoft to provide the stated service to students.

Notwithstanding any statement in [OSIsoft’s Privacy Policy](#) to the contrary, PII will be used for the following purposes: to provision OSIsoft’s student accounts, grant access to relevant components of the OSIsoft service, and to identify and/or secure items contributed to the OSIsoft Academic Hub by students, such as displays for data visualization and laboratory- or model-generated datasets. OSIsoft will not use a student’s PII that is provided to enable use of the OSIsoft Academic Hub for any other purpose including but not limited to marketing products, advertising, recruiting, or providing a student’s PII to a third party who is not involved in providing the service, without a student’s, or, where the student is a minor, his or her parent’s or guardian’s express written permission.

In many cases, students will provide their PII voluntarily and directly to OSIsoft when they sign up for the OSIsoft Academic Hub, or in Data they voluntarily provide. In other cases, academic institutions will provide a subset of their students’ PII, known as “Directory information,” directly to OSIsoft, to enable the student’s use of the OSIsoft service in connection with the student’s enrollment/participation in the institution’s classroom or online course.

“**Directory information**” is defined under the Family Educational Rights and Privacy Act of 1974 (FERPA) as “information contained in an education record of a student that would not generally be considered harmful or an invasion of privacy if disclosed.” (20 United States Code sec. 1232g (a) (5) (A)). It includes, but is not limited to, student name, email address, and status of enrollment in the course. The disclosure by an academic institution of a student’s directory information is permitted and in compliance with FERPA, so long as the academic institution publicizes that it makes directory information available.

If the academic institution subscribing to the OSIsoft Academic Hub is disclosing Directory Information to OSIsoft as defined by FERPA, it hereby warrants and represents that it has publicly disclosed its policy for providing such information.

PII may be stored and processed in any country where OSIsoft, LLC or its affiliates have offices or in which they engage service providers. By accessing the OSIsoft Academic Hub service or otherwise providing PII to us, you consent to the transfer and processing of such information to countries outside of your country of residence, including to the United States, which may have different data protection rules than in your country. Where PII is transmitted in this way, OSIsoft takes reasonable precautions to ensure that it remains secure and under our control.

OSIsoft will retain the PII as necessary to fulfill the purpose of the Academic Hub Agreement, or as required by applicable laws or regulations. We will also retain and use PII to comply with our legal obligations, resolve disputes, and enforce our agreements.