

## SERVICES PROFILE

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# Application Design and Architecture Consulting

**Ensure your solution is designed and engineered using best practices**

An AVEVA technical expert will review your business requirements, definitions, and high-level and detailed designs for your AVEVA software solution and supporting infrastructure and provide recommendations. This service will identify potential configuration- or deployment-related issues early in the application lifecycle and prior to commissioning for a solution that supports your long-term business requirements.



## Minimize total cost of ownership and optimize return on your investment

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Whether you are developing your AVEVA solution in-house or using a third-party System Integrator, a thorough application design and architecture review can be instrumental, especially for large, complex and/or distributed environments. Considerations include:

- Security
- Performance
- Reliability
- Availability
- Flexibility
- Scalability
- Maintainability

### Value

- Lower project costs caused by undetected design problems
- Save time and money by avoiding runtime and system performance issues
- Minimize total cost of ownership and optimize return on your IT/IS investment
- Reduce risk by knowing your solution is designed to achieve the project's goals and objectives

### What's included

- A call to coordinate what is needed from you to perform the service (access, logistics, etc.)
- Obtain and review requirements, definitions, high-level designs and detailed designs for the AVEVA solution and environment
- Review of the application architecture against AVEVA standards and identification of potential risks and areas of concern
- Compliance/minimum hardware specifications
- Redirect engineering design, and effort to apply AVEVA best practices
- Identifying skills required to implement the proposed architecture
- Formal report-out meeting accompanied by an Architecture Review Document, a detailed summary of the engagement, findings and recommendations

# The AVEVA Customer FIRST Program – accelerating your success!

Customer FIRST is AVEVA's comprehensive, fee-based software maintenance and technical support program that helps you achieve maximum benefit from your investment in AVEVA software. It includes access to our award-winning technical support and services team to quickly resolve issues, software version upgrades and updates, and valuable services and software utilities.

In addition to the base program, we also offer a range of optional success accelerators designed to help you throughout the lifecycle stages of your application.

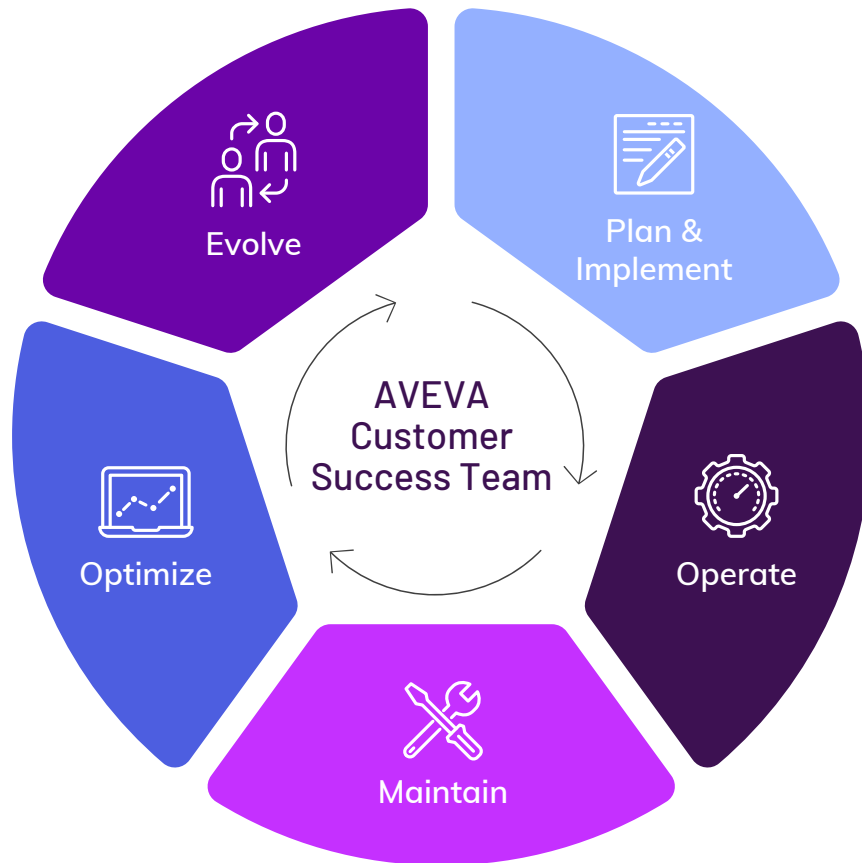
**Plan & Implement** – Engineer best practices and application architecture and improve time to value

**Operate** – Effectively run your software with expert training and drive increased engagement and adoption

**Maintain** – Efficiently maintain your software, including updates, patches, and license management

**Optimize** – Improve software performance and reliability and drive changes to address new market requirements

**Evolve** – Drive innovation through the deployment of major version upgrades, adopt new technology, and future-proof your application



To learn more, please contact your AVEVA representative or visit us online at [aveva.com](https://www.aveva.com)