

## SERVICES PROFILE

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# Pre-commissioning Consulting

## Confirm functional capabilities and identify potential issues

This comprehensive offering is performed by an experienced AVEVA technical specialist with extensive product knowledge in partnership with your system integrator or project team. It provides you with the confidence that your system is tuned and ready for a trouble-free commissioning and production system cutover.

# Consulting can be critical for a smooth system upgrade

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The review takes place prior to the official commissioning of an AVEVA software upgrade. It helps confirm functional capabilities and identify any potential issues when integrated into your specific environment that may impair system performance or stability. Recommendations, including best practices, will be provided for improvement actions before commissioning.

## Value

- Minimize costs related to rework or customization by assessing functional capabilities of the software
- Enhance planning capabilities and reduce risk of non-compatibility leading to a project cost overrun by identifying architectural and system issues ahead of time

## What's included

- Review your information, production environment and commissioning plan
- Review project engineering documents including software source control and inventory, baseline, custom extensions, and third-party software product information
- Assess and verify system configuration, sizing and performance parameters; checklist results provided in a report
- Status review of punch list items including Factory Acceptance Test deficiencies
- Identification of unnecessary files, data and user accounts
- Confirm archive and backup schedules are configured properly and activated
- Pre-commissioning Report



# The AVEVA Customer FIRST Program – accelerating your success!

Customer FIRST is AVEVA's comprehensive, fee-based software maintenance and technical support program that helps you achieve maximum benefit from your investment in AVEVA software. It includes access to our award-winning technical support and services team to quickly resolve issues, software version upgrades and updates, and valuable services and software utilities.

In addition to the base program, we also offer a range of optional success accelerators designed to help you throughout the lifecycle stages of your application.

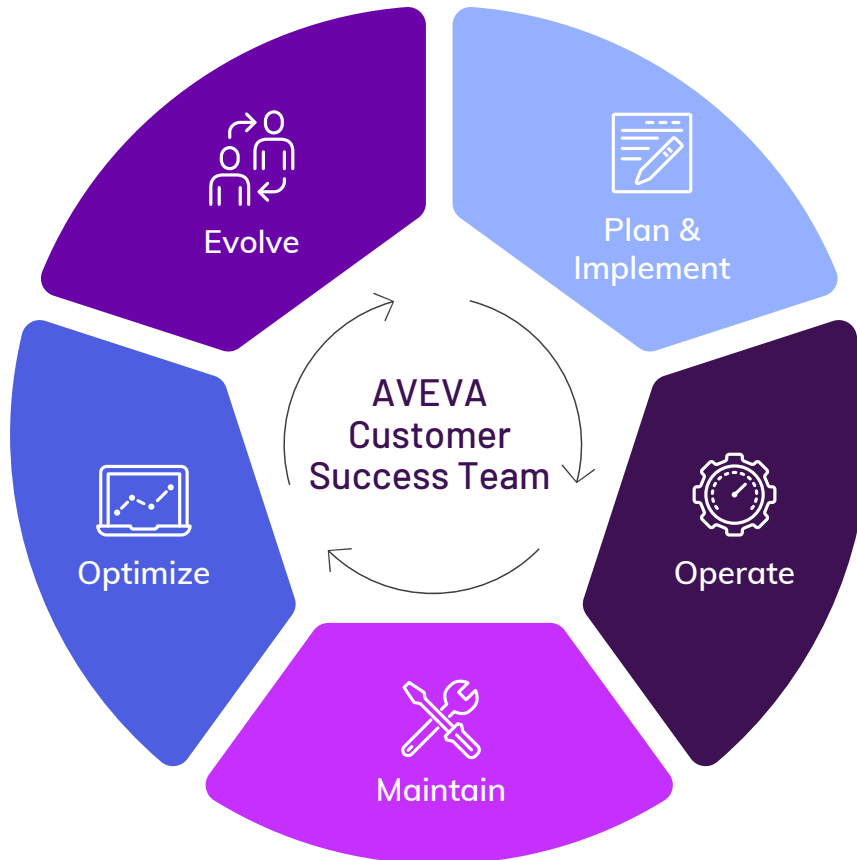
**Plan & Implement** – Engineer best practices and application architecture and improve time to value

**Operate** – Effectively run your software with expert training and drive increased engagement and adoption

**Maintain** – Efficiently maintain your software, including updates, patches, and license management

**Optimize** – Improve software performance and reliability and drive changes to address new market requirements

**Evolve** – Drive innovation through the deployment of major version upgrades, adopt new technology, and future-proof your application



To learn more, please contact your AVEVA representative or visit us online: [aveva.com](http://aveva.com)