



AVEVA

SERVICES PROFILE

Preventative Maintenance Report (OASyS SCADA)

Operate your software at peak performance

With the Preventative Maintenance Report, an AVEVA technical resource captures and summarizes many aspects of your OASyS SCADA system's health and performance in a single report for review and analysis.

OASyS SCADA is a highly secure and scalable real-time supervisory control and data acquisition platform for enterprise oil and gas pipeline and gas distribution operations worldwide. OASyS SCADA tightly integrates with advanced oil and gas distribution operations to bring the sharpest operational awareness to the control room.

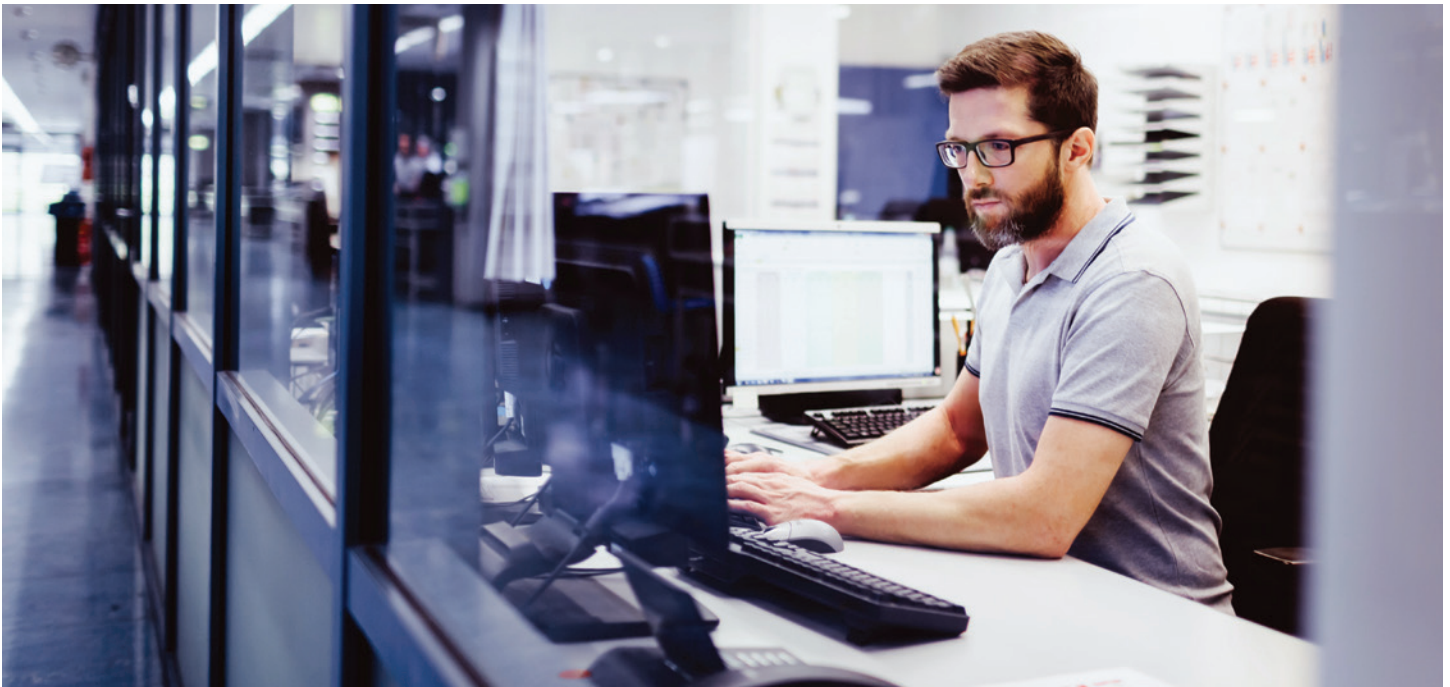
The Preventative Maintenance Report provides a supervisory control and data acquisition (SCADA) system report to assist you in determining OASyS SCADA system health and performance. In SCADA administration, it can be difficult to encompass and holistically review all SCADA servers regularly. With this offering, an AVEVA technical resources will capture and summarize many aspects of your system, including: error log reporting, system arbitration states, server disk utilization, SQL Server database utilization, OASyS Realtime queues, physical memory, CPU and page file utilization.

Value

- Decrease risk of an unresolved or unwitnessed issue degrading overall SCADA system performance
- Clearly understand overall SCADA server health and reduce overall cost of ownership by preventing unstable system scenarios
- Ensure SQL Server database sizing and storage are correct avoiding unnecessary system downtime and additional costs
- Minimize unplanned cost to keep system operating optimally

What's included

- Determination of machine configuration and required machines
- Collection of specific data needed for the report
- Preventative Maintenance Report (delivered as a summarized and in-detail PDF file)
- Customer meeting to discuss report in detail



The AVEVA Customer FIRST Program – accelerating your success!

Customer FIRST is AVEVA's comprehensive, fee-based software maintenance and technical support program that helps you achieve maximum benefit from your investment in AVEVA software. It includes access to our award-winning technical support and services team to quickly resolve issues, software version upgrades and updates, and valuable services and software utilities.

In addition to the base program, we also offer a range of optional success accelerators designed to help you throughout the lifecycle stages of your application.

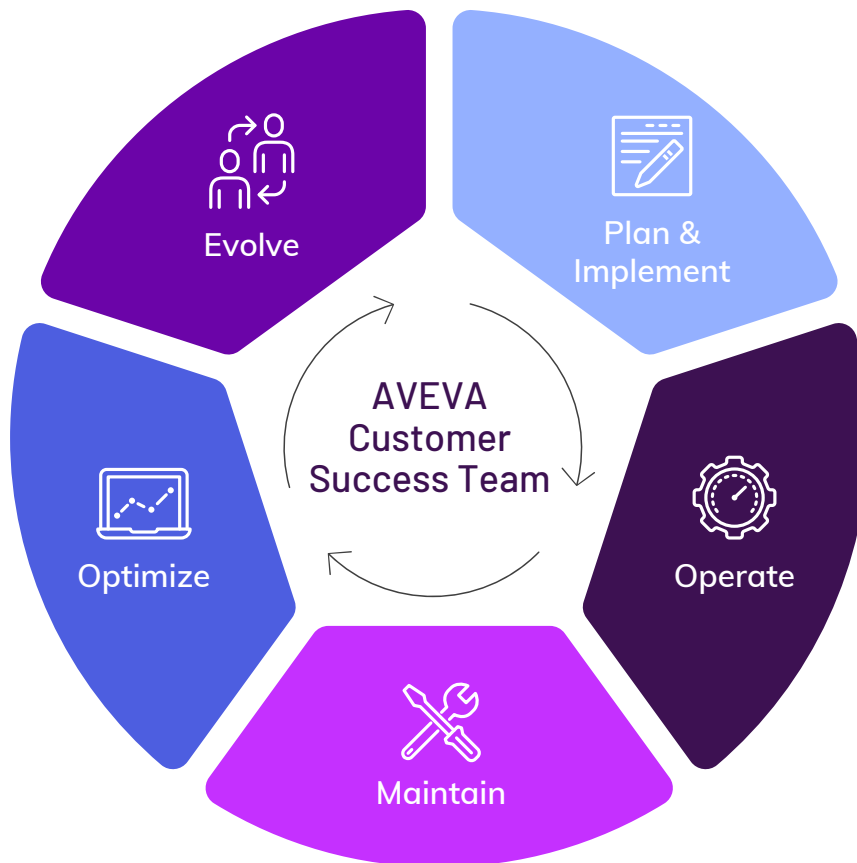
Plan & Implement – Engineer best practices and application architecture and improve time to value

Operate – Effectively run your software with expert training and drive increased engagement and adoption

Maintain – Efficiently maintain your software, including updates, patches, and license management

Optimize – Improve software performance and reliability and drive changes to address new market requirements

Evolve – Drive innovation through the deployment of major version upgrades, adopt new technology, and future-proof your application



To learn more, please contact your AVEVA representative or visit us online: aveva.com