



SERVICES PROFILE

Rapid Activation for AVEVA™ Cloud Asset Information Management

Get best-practice implementation assistance from AVEVA technical experts and the tools, processes, documentation, and support you need to quickly begin loading, displaying, searching, and navigating your asset information.

Gain Rapid and Intuitive Access to Your Digital Asset

AVEVA's fully scalable software-as-a-service infrastructure provides a highly competitive, predictable, repeatable, and maintainable Cloud ecosystem for engineering information. You get a cloud-based, single source of truth for universal access to the right information, in the right place, at the right time.

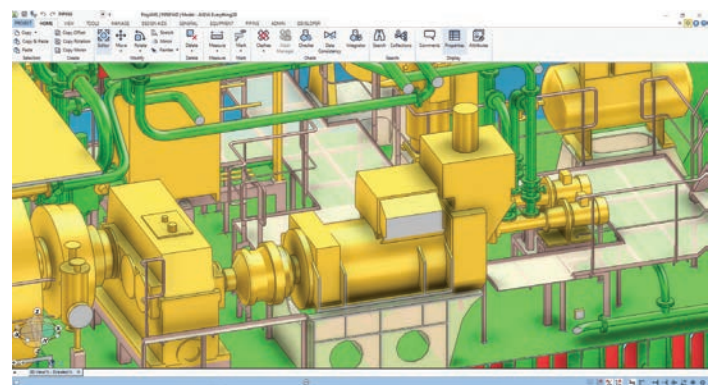
AVEVA can provide the tools, processes, and documentation to assist with the rapid activation of AVEVA Cloud Asset Information Management so you can load, display, search, and navigate your asset information. The service covers the following phases of a typical deployment: service overview and familiarization with user administration training of key features and user scenarios; onboarding and implementation of an initial configuration for the application services and user portal; and documentation, guidance, and pre-load validation of data registers and document content prepared for upload to AVEVA Cloud.

Value

This service will help you benefit from AVEVA's extensive experience with implementation assistance by technical resources with the skills and knowledge of the product, relevant industry-sectors, and similar implementations. You get application implementation using best-practice configuration to enable key product features and expert "right the first time" guidance for data-load design and ETL (extract, transform, load). You also get support and assistance during the critical adoption stage of your project, including the escalation and management of any support incidents experienced during implementation, as well as documentation of the initial installation and configuration for ongoing support and management.

What's Included

- Orientation and service overview for AVEVA Cloud Asset Information Management, including key concepts and features, and your key usage scenarios
- Validation of prepared registers in Data Contract format (from your ETL process) and Staging Area
- Setup of AVEVA DriveSync upload utility
- Support and guidance for uploading registers and files
- Introduction to load reports, and how to interpret data and non-data errors and identify follow up actions
- "Quick start" training and materials covering main features, key scenarios, and exercises for display, searching, and navigation
- Implementation of all key features and configuration of up to five application administrator users
- Implementation documentation and handover, including two, 1-hour conference/online sessions to cover an introduction to the services, demonstration of key administrator functions, and questions and answers
- System documentation and user guides
- Setup of support channels with AVEVA Global Customer Support for user administration, service requests, and incident reporting



Accelerating Your Success!

AVEVA is continually developing and expanding a range of optional success accelerators designed to help you throughout the lifecycle stages of your application.

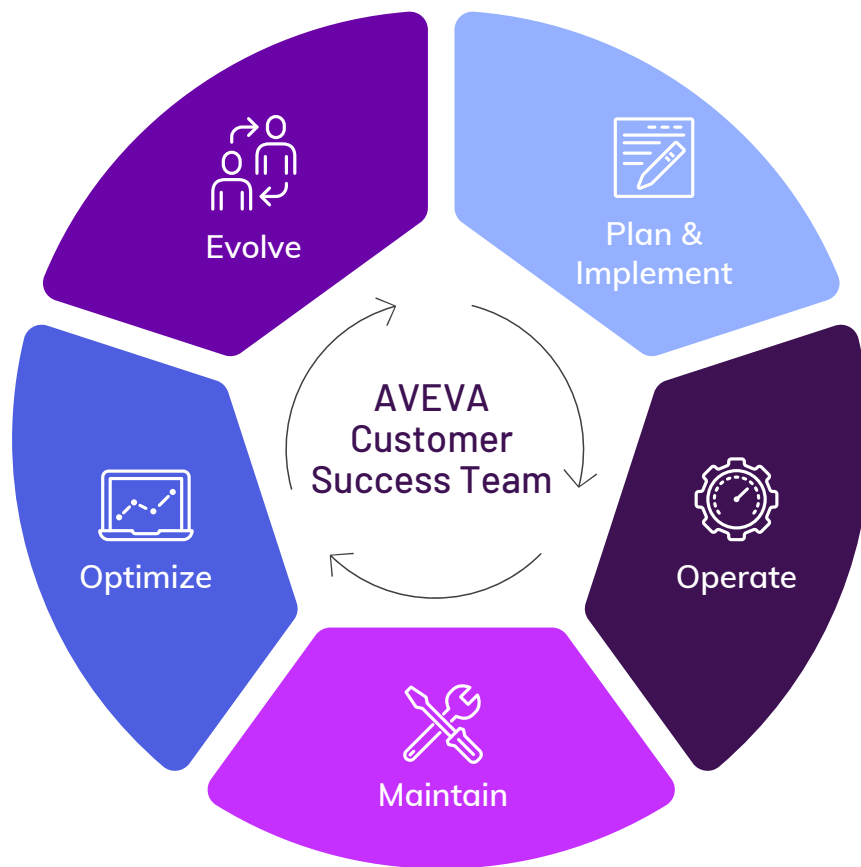
Plan & Implement – Engineer best practices and application architecture and improve time to value

Operate – Effectively run your software with expert training and drive increased engagement and adoption

Maintain – Efficiently maintain your software, including updates, patches, and license management

Optimize – Improve software performance and reliability and drive changes to address new market requirements

Evolve – Drive innovation through the deployment of major version upgrades, adopt new technology, and future-proof your application



To learn more, please contact your AVEVA representative or visit us online at [aveva.com](https://www.aveva.com)