AVEVA

Software Asset Manager: Installation, License & Software Inventory with Training (Wonderware)

License Tracking, Version Upgrade & Patch Management

This offering provides you with a turn-key installation of Software Asset Manager, an inventory of your installed Wonderware licenses and software, and the technical expertise and knowledge needed to understand and manage your Wonderware software environment.

Software Asset Manager: Installation, License & Software Inventory with Training

Software Asset Manager

Software Asset Manager is an on-premise application that enables you to easily track and manage your installed Wonderware software and licenses running at your site(s) saving you time. It identifies and allows single-click downloads of relevant upgrades, service packs and patches that you can apply when needed. It also identifies and prioritizes critical Microsoft security updates that address known vulnerabilities and keep your software secure.

Value

This offering provides you with a turn-key installation of Software Asset Manager and automated inventory of your installed Wonderware software and licenses at your facility significantly reducing your overall maintenance effort and saving you time. You will get a comprehensive listing of all installed licenses for tracking and compliance purposes. You will also get the ability to view your installed software and its lifecycle status and all relevant software updates, patches, and service packs, so you can keep your software current and "state-of-the-art". With the accompanying training session, you will then be able to confidently use the application to effectively manage your installed software.

What's Included

With this offering, an AVEVA technical specialist will provide you with:

- An initial project "kick-off" call to discuss the scope and ensure all required pre-requisites are known

- A local installation of Software Asset Manager at your chosen physical site, on your designated node

- Complete configuration of the tool to ensure all required machines are included in the inventory

- A "Detect" operation of your networked estate to collate all required information

- A training session covering how to use Software Asset Manager and work with your site's data

- A post-implementation report detailing activities

The AVEVA Customer FIRST Program – Accelerating Your Success!

Customer FIRST is AVEVA's comprehensive, fee-based software maintenance and technical support program that helps you achieve maximum benefit from your investment in AVEVA software. It includes access to our award-winning technical support and services team to quickly resolve issues, software version upgrades and updates, and valuable services and software utilities.

In addition to the base program, we also offer a range of optional success accelerators designed to help you throughout the lifecycle stages of your application.

Plan & Implement – Engineer best practices and application architecture and improve time to value

Operate – Effectively run your software with expert training and drive increased engagement and adoption

Maintain – Efficiently maintain your software, including updates, patches, and license management

Optimize –Improve software performance and reliability and drive changes to address new market requirements

Evolve – Drive innovation through the deployment of major version upgrades, adopt new technology, and future-proof your application
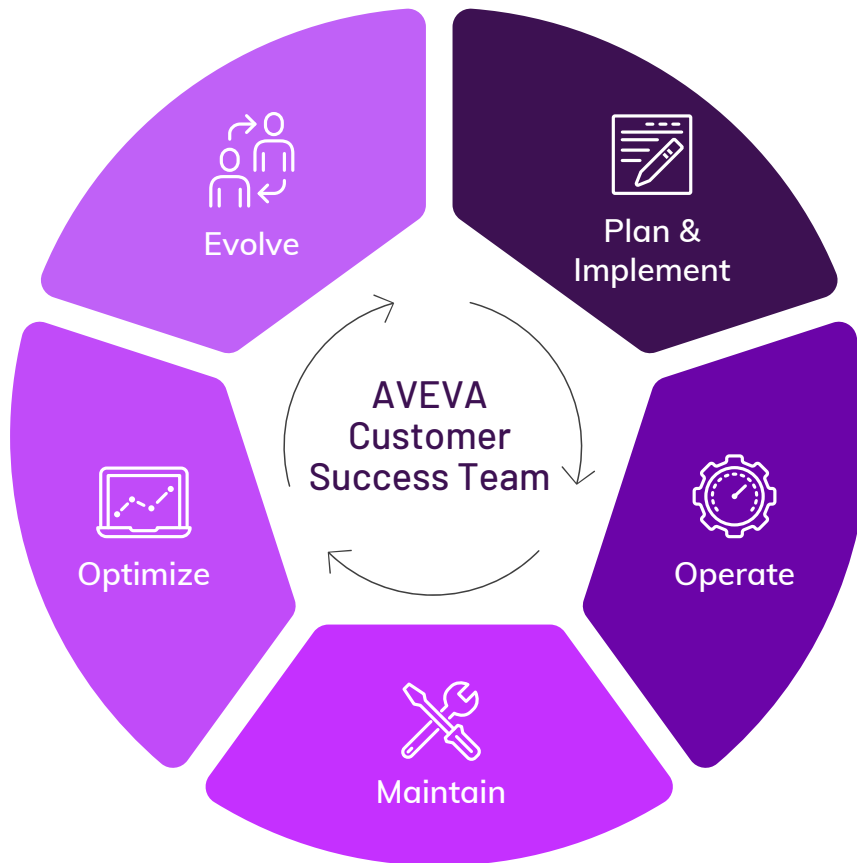
To learn more, please contact your AVEVA representative or visit us online. sw.aveva.com

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