

SERVICES PROFILE

Software Asset Manager: Installation, Software Inventory & Migration Planning

This offering provides you with a turn-key installation of Software Asset Manager, a software inventory report, and the technical expertise and knowledge needed to understand your current Wonderware, Citect and/or Ampla software environment and available migration options.

Save Time and Reduce Your Overall Maintenance Effort

Software Asset Manager is an on-premise application that enables you to easily track and manage your installed Wonderware, Citect and/or Ampla software and licenses running at your site(s) saving you time. It identifies and allows single-click downloads of relevant upgrades, service packs and patches that you can apply when needed. It also identifies and prioritizes critical Microsoft security updates that address known vulnerabilities and keep your software secure.

Value

This offering provides you with a turn-key installation of Software Asset Manager and automated inventory of your installed software at your facility significantly reducing your overall maintenance effort and saving you time.

Once Software Asset Manager is running, installed software at your facility is baselined allowing you to understand the support status of your AVEVA software, Microsoft Operating System and SQL versions. A software inventory report highlights inconsistencies in your currently deployed product versions. You will get the ability to view your installed software and its lifecycle status and all relevant software updates, patches, and service packs, so you can keep your software current and “state-of-the-art”. An AVEVA support expert will interpret your installed software and highlight any operational risks and potential obsolescence issues, as well as the potential risks of running software that is no longer on mainstream support. You will also get expert advice and guidance on migrating / upgrading your applications and software to newer offerings. Keeping your software on a supported version of the AVEVA software lifecycle has multiple advantages. Security updates, improved functionality and general user enhancements are some of key factors to consider when looking to migrate. Our expert will then provide you with training so you can continue to effectively use Software Asset Manager to automatically interrogate and review your installed software in the future.

What's Included

With this offering, an AVEVA technical specialist will provide you with:

- An initial project “kick-off” call to discuss the scope and ensure all required pre-requisites are known
- A single installation of Software Asset Manager at your chosen physical site, on your designated node
- Complete configuration of the tool to ensure all required software information will be detected from your targeted machines
- A “Detect” operation of your networked estate to collate relevant information in relation to installed software
- A detailed deliverable report that includes:
 - A current inventory of your installed AVEVA software
 - A detailed explanation of the currently supported versions and associated compatible Operating Systems & SQL versions
 - Highlighted risks associated with your system in relation to the latest available software versions
 - Steps required to migrate currently deployed applications to the latest versions
 - Information on the latest features and functionality available
- A Software Asset Manager training session

The AVEVA Customer FIRST Program – Accelerating Your Success!

Customer FIRST is AVEVA's comprehensive, fee-based software maintenance and technical support program that helps you achieve maximum benefit from your investment in AVEVA software. It includes access to our award-winning technical support and services team to quickly resolve issues, software version upgrades and updates, and valuable services and software utilities.

In addition to the base program, we also offer a range of optional success accelerators designed to help you throughout the lifecycle stages of your application.

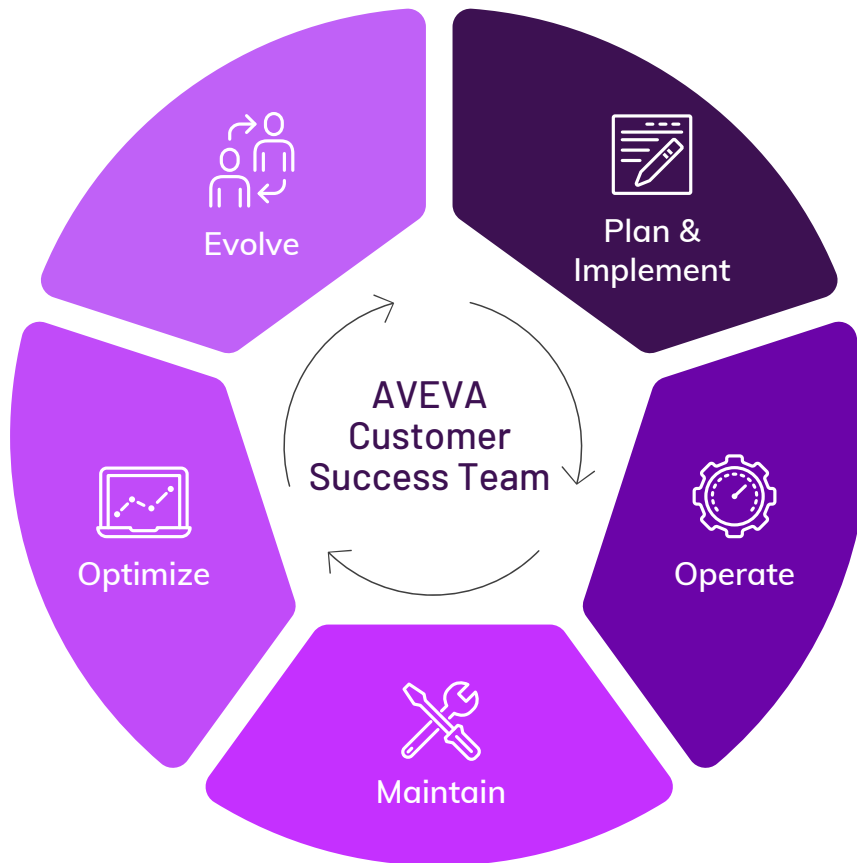
Plan & Implement – Engineer best practices and application architecture and improve time to value

Operate – Effectively run your software with expert training and drive increased engagement and adoption

Maintain – Efficiently maintain your software, including updates, patches, and license management

Optimize – Improve software performance and reliability and drive changes to address new market requirements

Evolve – Drive innovation through the deployment of major version upgrades, adopt new technology, and future-proof your application



To learn more, please contact your AVEVA representative or visit us online. aveva.com