AVEVA

AVEVA™ Development Studio on AVEVA Connect

Service Description

Contents

AVEVA Development Studio on AVEVA Connect

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Document Purpose and Audience

Document Purpose

This document describes AVEVA Development Studio on AVEVA Connect, including key features and limitations, as well as the operational parameters.

This document must be read in conjunction with the AVEVA Connect service description, which describes the common services available for all functional digital services on AVEVA Connect. Any additions or exceptions to the common services are described in this document.

Audience

The audience of this document are IT departments and business decision makers who are investigating whether to leverage AVEVA cloud offers in their own IT landscape.

About AVEVA Development Studio

AVEVA Development Studio provides access to information about the customer's AVEVA Operations Control software, downloads of the software, and the enablement of cloud services. It also includes a visual representation of the amount of cloud storage consumed.

Service Overview

AVEVA Development Studio is a multi-tenant, cloud-native offering built on top of components from the Microsoft Azure platform and natively integrated with AVEVA Connect, which provides the identity management and authentication mechanism for AVEVA Development Studio.

- **Tenancy**
  - An AVEVA Connect account can be tied to multiple AVEVA Development Studio tenants.
- **User Management**
  - The integration with AVEVA Connect extends to user management. All users and user groups available for role assignments in AVEVA Development Studio originate from AVEVA Connect.
  - Within AVEVA Development Studio, two roles are supported:
    - Viewer: can view entitlements and cloud storage usage, but cannot download software
    - Contributor: can view entitlements and cloud storage usage, and can download software

    Within AVEVA Development Studio, AVEVA Connect users and groups can be assigned to one of the roles, and you can change these assignments as necessary.

Service Limitations

AVEVA Development Studio includes only the software included in AVEVA Operations Control.   If users own other products outside of this suite, they will not be listed.

Regional Cloud Availability

AVEVA Development Studio is accessed via the public Internet using HTTPS/TLS (a secure transport mechanism). The web applications can be accessed via any modern web browser.

AVEVA Development Studio is available for deployment in public cloud regions located in:

- Americas - US West - California

Hardware Requirements and Supported Browsers

As AVEVA Development Studio is provisioned on AVEVA Connect, a supported browser is the only requirement to use it.

Component	Minimum/Recommended
Web browser	HTML5 compatible browser, including the latest versions of Google Chrome, Mozilla Firefox, Apple Safari, and Microsoft Edge.
Internet connection	1 Mbps or higher

High Availability and Business Continuity

To ensure high availability, business continuity, and data protection, AVEVA Development Studio follows the timeline given below.

- **Disaster Recovery**

  In the event of a service failure, AVEVA initiates a recovery process in accordance with RPO and RTO objectives detailed below.

Cloud Service	Recovery Point Objective (RPO)
AVEVA Development Studio	Not applicable

Cloud Service	Recovery Time Objective (RTO)
AVEVA Development Studio	24 hours

Service Level Commitment

AVEVA Cloud Services are governed by the AVEVA General Terms and Conditions.

The AVEVA Cloud Service Level Commitment is a supporting document that describes the service level commitment for all available AVEVA Cloud Services.

Both documents are available on the AVEVA web site at https://www.aveva.com/en/legal.